

# Welcome to VCHRI - MedIT Support for your lab

MedIT works with our health authority partners to provide researchers with adequate storage, secure virtual private networks for access to data, and advice on high performance computing.

## Hardware/Software



### Hardware procurement

- Desktop/laptop options
- Mac or PC hardware available

### Access to UBC's site licensed software

- Free: Microsoft Office, MATLAB, nVivo
- Discounted: Adobe products, IBM SPSS, SAS

## Storage



### Network Fileshares

- Robust, redundant network storage
- Twice-daily backups for 28 days

### Workspace \*

- Free 20GB of space for your research work
- Share & Collaborate with anybody worldwide
- Available for PC, Mac and mobile

## Network & Security



- UBCsecure: fast, secure wireless
- Reliable Gigabit wired network connections
- Secure VPN available for offsite access
- Sophos Antivirus available to all UBC employees
- Managed McAfee encryption for laptops

## Email



- Secure enterprise email service
- Schedule meetings and manage tasks
- Works on iOS, Android, and Blackberry
- Available via most email applications and via webmail

\* Must be a UBC employee or faculty member; not available to students.

For additional details on any of these services please contact us.

## MedIT Service Desk

Hours: 8:30 a.m. - 4:30 p.m. Monday - Friday

☎ 1.877.266.0666 option 1 | ✉ [medit.servicedesk@ubc.ca](mailto:medit.servicedesk@ubc.ca) | 🌐 <http://medit.med.ubc.ca>