

Clinical Research Professional Development Resources

2011-2012

September 2011



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This resource is intended for clinical research coordinators. It was developed by the Clinical Research Professional Development Team to support research education and professional development for the clinical research coordinator. It includes key resources and contacts related to professional development that were known at the time of publication. Updates will be produced as needed. Contact your local institutes' education representative if you have queries or wish to provide feedback regarding this document.

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CLINICAL RESEARCH PROFESSIONAL DEVELOPMENT (CRPD)

Introduction

The CRPD is an education initiative led by a group of individuals committed to developing a program that supports the professional development of clinical research coordinators from the Lower Mainland's teaching hospitals' research institutes.

Members of the CRPD team include:

- Manager, Research Education, Child & Family Research Institute (CFRI)
(Sandra Elias, selias@cfri.ca)
- Manager, Clinical Trial Support Unit, Centre for Health Evaluation and Outcome Sciences, Providence Health Care Research Institute (PHCRI)
(Michelle Jones, mjones@hivnet.ubc.ca)
- Coordinator, Research Education, Vancouver Coastal Health Research Institute (VCHRI)
(Kerri Abramson, kerri.abramson@vch.ca)
- Representative from the University of British Columbia Office of Research Ethics
(Jeffrey Toward, jeffrey.toward@ors.ubc.ca)
- Representative from Department of Evaluation and Research Services, Fraser Health Authority
(Susan Chunick, susan.chunick@fraserhealth.ca or Camille Viray camille.viray@fraserhealth.ca)
- Senior Clinical Research Coordinator/Manager from CFRI, PHCRI or VCHRI
(Vesna Popovska, Research Manager, Neurosciences, BC Children's Hospital vpopovska@cw.bc.ca)

Education Program

The education program includes a curriculum of seven core topic areas. A minimum of four workshops are offered each year. There is no particular order in which the workshops should be completed however it is recommended that coordinators complete a minimum of one workshop in each core area. In addition to the core areas, supplementary sessions may be added to the curriculum as needed.

Education sessions take place at one of the three research institutes (see calendar on next page). Advertisements are sent via email from CFRI, PHCRI and VCHRI. In addition, events are listed on the CFRI Training website Event Calendar (www.cfri-training.ca).

Registration and payment for each session will be organized by the host institute. In the event of insufficient registrations, sessions may be cancelled.

Attendees of the CRPD workshops will receive a certificate of attendance for documentation of their participation for continuing education purposes.



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The CRPD Education Curriculum includes workshops in the following core areas.

- Good Clinical Practice (GCP) – components of compliance, principles and practical applications of ICH-GCP, investigator and sponsor responsibilities in clinical research.
- Ethics and Regulatory Issues – role of ethics in health research, informed consent/assent and current regulatory issues.
- Recruitment – simple and efficient recruitment plans, strategies to enhance retention, the consenting process, understanding factors that contribute to participant withdrawal.
- Budgeting and Finance – reviewing protocols to calculate and identify research costs, creating recruitment budgets and presenting budgets to sponsors.
- Human Resources – writing job descriptions, interviewing and hiring staff, setting expectations for staff, coaching, terminations and disciplinary processes.
- Communication Skills – effective interpersonal communication skills including conflict resolution.
- Project Management – defining and managing project scope, project schedules, basic communication management, and project management terminology.

CRPD Timetable (2011-2012)

Sept	Oct-Dec	Jan/Feb	Mar/Apr	May	June	July/Aug
Human Resources – Project Team Building (PHCRI) Date: Sept 12	No workshops offered	Ethics (VCHRI) Date: TBC	Privacy in Research (CFRI) Date: TBC	Intro to Research Coordinating (All sites) Date: TBC	Fraser Health Authority Clinical Trials Research Symposium (Royal Columbian Hospital) Date: TBC	No workshops offered
Site specific events held throughout the year including: <ul style="list-style-type: none"> • CRC Lunch and Learn (CFRI) monthly September-June • Coordinators’ Network (VCHRI) quarterly • Transporting Dangerous Goods (VCHRI) Spring and Fall, odd years For further information on the site specific events contact your local education representative (page 3 for contact details).						



PROFESSIONAL DEVELOPMENT RESOURCES

Professional Associations & Organizations

The resources listed below are a sample of professional associations and organizations relevant to the clinical research field intended for informational purposes and do not constitute an endorsement by the CRPD team.

Association of Clinical Research Professionals (ACRP) <http://www.acrpnet.org/>

ACRP is the primary resource for clinical research professionals in the pharmaceutical, biotechnology and medical device industries, and those in hospital, academic medical centers and physician office settings. Their aim is to provide global leadership to promote integrity and excellence for the clinical research profession. For membership information and application forms click on the Membership tab on the ACRP website.

Clinical Research Professionals of BC (CRPBC) <http://crpbc.org/>

CRPBC is a group of clinical research professionals who work primarily in the Lower Mainland. They provide networking and professional development opportunities for those working in the clinical research profession, grant funded or industry sponsored.

Society of Clinical Research Associate (SoCRA) <http://www.socra.org/>

SoCRA is a non-profit, professional organization dedicated to the continuing education and development of clinical research professionals. SoCRA membership is available to all clinical research professionals who work with cooperative research groups, academic and private institutions, pharmaceutical and biotechnology companies, device manufacturers, CROs, SMOs, independent research and development organizations, and those who are involved in the management of clinical trials. For membership information and application forms click on the Membership tab on the SoCRA website.

There is a Vancouver Chapter of SoCRA that serves the Pacific Northwest (BC, WA). The chapter chairperson is Erin Cherban, GCPconsultants@shaw.ca.

Society of Research Administrators International (SRA) <http://www.srainternational.org/>

SRA is a non-profit organization for individuals who work in research administration in hospitals, universities, non-profit groups, and federal government. The organization is dedicated to the education and professional development of research administrators and in the advancement of research administration as a profession around the world. For membership information click on the 'Join SRA' tab.



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The following resources are a sample of tutorials, courses and references relevant to clinical research. Other than the UBC's REBs requirement to complete the TCPS-2 tutorial, resources listed here do not constitute an endorsement by the CRPD team.

Training Tutorials and Courses

Ethics / Human Protection

- TCPS-2 Tutorial Course on Research Ethics (CORE)
<http://www.pre.ethics.gc.ca/eng/education/tutorial-didacticiel/>
- RISE Tutorials
<http://rise.ubc.ca/tutorials.asp>
- UBC Office of Research Ethics Online Tutorials & Training
<http://research.ubc.ca/ethics/online-tutorials-training>
- NIH Human Protection Tutorial
<http://phrp.nihtraining.com/users/login.php>
- Ethics Decision-Support Guides – developed by the Alberta Research Ethics Community Census Initiative
<http://www.ahfmr.ab.ca/arecci/areccitools.php>

Good Clinical Practice

- N2 – Online GCP Modules
 - Go to www.citiprogram.ca/ OR www.citiprogram.org/default.asp?language=english&icat=7
 - To access the online education program, create your own unique username and login.
 - To login you must be affiliated with the Providence Healthcare Research Institute, University of British Columbia, or Vancouver Coastal Health Research Institute.
 - Select either “Providence Healthcare Research Institute”, “University of British Columbia”, or “Vancouver Coastal Health Research Institute” from the list of Canadian Institutions presented. If you are also a member of one of the other organizations listed you can add them to your list in addition to your primary institution. Each institution will then receive confirmation when you complete the program. Completion of the course can be done at your own pace. You will need to receive a mark of 80% to complete the program.
 - If you require assistance with setting up your account or determining your institutional affiliation please contact one of the following individuals:
 - Providence Healthcare Research Institute – Michelle Jones at mjones@hivnet.ubc.ca
 - UBC - Jeffrey Toward at jeffrey.toward@ors.ubc.ca.
 - Vancouver Coastal Health Research Institute – Stephania Manusha at Stephania.Manusha@vch.ca
- US Food & Drug Administration – GCP Guidance Documents, Information Sheets and Notices
www.fda.gov/oc/gcp/guidance.html

Clinical Trials

- Modules and FAQs on completing clinical trial applications
http://www.rocuncanada.com/portal/ca/clinical_trial_applications
- A number of online training tools, resources and education links (note this is an American website)
<https://www.ctnbestpractices.org/resources> and <https://www.ctnbestpractices.org/education>

Other

- **Phlebotomy Training**
 - Venipuncture course at BCIT www.bcit.ca/study/courses/nmed1117
- **Transportation of Dangerous Goods**
 - For UBC employees: <http://riskmanagement.ubc.ca/health-safety>
 - For non-UBC employees:
 - Kel-Ex Agencies Ltd <http://www.kel-ex.com/>
 - SaftPak <http://www.saftpak.com/Training/training.aspx>
- **Population Health Data Training**
 - PopData BC provides various workshops and best practice documents <http://www.popdata.bc.ca/etu>
- **CIHR Knowledge Translation Tutorials**
 - Knowledge translation learning modules: *A Guide to Research and Knowledge-user Collaboration in Health Research*; *Introduction to Evidence-Informed Decision Making*; and *Critical Appraisal of Intervention Studies*
<http://www.learning.cihr-irsc.gc.ca/course/category.php?id=2>
- **Health Services Research – Tutorials and Online Textbooks**
 - This website has a number of links related to health services research including links to statistics and research methodology and epidemiology tutorials
<http://www.hsrmethods.org/Links.aspx?mode=type&name=Tutorials%20and%20Online%20Textbooks>

Reference Books

Good Clinical Practice: Standard Operating Procedures for Clinical Researchers

Josef Kolman, Paul Meng, and Graeme Scott (editors)

This text provides the materials necessary to develop a useful set of investigator Standard Operating Procedures.

Principles and Practice of Clinical Research

John I. Gallin and Frederick P Ognibene (Elsevier, 2002)

This book provides a unique perspective on the clinical discovery process by providing input from experts within the NIH on the principles and practice of clinical research.

Clinical Trials and Human Research: A Practical Guide to Regulatory Compliance

Fay A. Rozovsky and Rodney K. Adams (John Wiley & Sons, 2003)

Provides a practical approach for dealing with the legal and regulatory compliance issues involved in human research. Covering a broad range of topics, such as consent, confidentiality, subject recruitment and selection, the role of the investigator and Institutional Review Board, it offers timely and useful strategies for achieving regulatory compliance while reducing liability.

Responsible Research: A Guide for Coordinators

Carol A. Fedor, Phillip A. Cola and Christine Pierre (Remedica Publishing, 2006)

A comprehensive resource for coordinators (experienced and new), monitors, and other study site professionals. It provides practical information on the activities and responsibilities of the modern coordinator. The international authorship ensures that content is relevant to the global body of research coordinators.

Clinical Research Coordinator Handbook

Deborah Norris (Plexus Publishing, 2009)

This text provides coverage of Clinical Research Coordinator duties and regulatory requirements, including sections on investigator responsibilities, data clarification, and adverse event reporting. The book's five appendices include a directory of CRC resources, updated forms and checklists, state regulatory requirements and contact information, conversion charts and tables, and a glossary

The Manager's Role as Coach

William Handricks (National Press Publications, 1994)

This guide is for those in management roles and is not specific to clinical research. It offers an introduction to and explanations of the key aspects of mentoring/coaching staff; including how to mentor, motivating others, and step-by-step techniques how to increase your effectiveness as a manager.

Essentials of Qualitative Inquiry

Maria Mayan (Left Coast Press, 2009)

A brief guide that introduces novices to the key elements of qualitative research methods including the essentials of theory building, research design, methods, data collection and analysis, writing, ethics, rigor and proposal writing.

PRISM – Program for Readability in Science & Medicine

JR Ridpath, SM Greene & CJ Wiese (Group Health Research Institute, 2009)

www.grouphealthresearch.org/capabilities/readability/ghchs_readability_toolkit.pdf

This is an online toolkit to assist in the development of readable and participant-centered material used with research participants. A 1-hour free online workshop is also available at

<https://www.iths.org/events/prism-plain-language-training-researchers>.

The CRC's Guide to Coordinating Clinical Research

Karen E. Wood (Thomson Center Watch, 2004)

The CRC's Guide to Coordinating Clinical Research is a comprehensive training guide offering step-by-step information on how to successfully coordinate a clinical trial.

Protecting Study Volunteers in Research

Cynthia McGuire Dunn and Gary L Chadwick (Thomson CenterWatch, 2004)

Protecting Study Volunteers in Research is a suggested educational resource by NIH and FDA and was designed to help organizations provide the highest standards of safe and ethical treatment of study volunteers.



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AGENCIES, GROUPS AND NETWORKS

Canadian

Health Canada

- **Clinical Trials Manual**
http://www.hc-sc.gc.ca/dhp-mps/prodpharma/applic-demande/guide-ld/clin/cta_intro-eng.php
This manual is based on Health Canada's Guidance for Clinical Trial Sponsors: Clinical Trial Applications and other applicable guidance documents. It is designed to provide tools and relevant links in order to facilitate the successful filing of a Clinical Trial Application (CTA) to Health Canada.
- **Food and Drug Act**
<http://laws.justice.gc.ca/eng/acts/F-27/>

Network of Networks (N2) <http://www.n2canada.ca>

N2 is a national initiative that brings together multiple existing disease networks and other stakeholders willing to join forces to enhance Canada's research capability and capacity.

Panel on Research Ethics <http://www.pre.ethics.gc.ca/eng/index/>

The Interagency Advisory Panel on Research Ethics was established in 2001 by the Canadian Institutes of Health Research, the Natural Sciences and Engineering Research Council and the Social Sciences and Humanities Research Council, to support the development and evolution of the Tri-Council Policy Statement – Ethical Conduct for Research Involving Humans (TCPS).

Canadian Association of Research Ethics Boards (CAREB) <http://www.careb-accer.org/>

CAREB is a national membership organization that represents the interests of Research Ethics Boards. They host an annual conference and provide various online services.

Office of the Information and Privacy Commissioner <http://www.oipc.bc.ca/>

The Office of the Information and Privacy Commissioner is independent from government and monitors and enforces BC's Freedom of Information and Protection of Privacy Act (FIPPA) and Personal Information Protection Act (PIPA). FIPPA allows access to information held by public bodies (such as ministries, universities and hospitals) and determines how public bodies may collect, use and disclose personal information.

Other

Office for Human Research Protections (OHRP) <http://www.hhs.gov/ohrp/>

The Office for Human Research Protections (OHRP) provides leadership in the protection of the rights, welfare, and wellbeing of subjects involved in research conducted or supported by the U.S. Department of Health and Human Services (HHS). OHRP helps ensure this by providing clarification and guidance, developing educational programs and materials, maintaining regulatory oversight, and providing advice on ethical and regulatory issues in biomedical and behavioral research.



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RESOURCES AT UBC

Research Services

Support Programs to Advance Research Capacity (SPARC)

SPARC provides expert strategic support to UBC researchers who seek funding for innovative research initiatives. They help to develop research partnerships and build interdisciplinary, inter-institutional teams that may involve government, the private sector and the community. Their services include Internal Review, strategic workshops, and brokering team development and partnerships with government, industry and consumer groups.

<http://research.ubc.ca/sparc>

Office of Research Service (ORS)

ORS provides assistance with the research grant application process including the provision of institutional signatures, establishing research accounts, ensures compliance with government regulations and granting agencies, and establishes inter-institutional arrangements for transferring funds.

www.ors.ubc.ca

Office of Research Ethics (ORE)

ORE supports the highest ethical and regulatory standards for research involving human subjects at the University of British Columbia, its affiliated hospitals and research institutes. The ORE supports researchers through the entire ethics review process, from the preparation of a protocol submission to continuing review of ongoing research. The ORE also serves to facilitate the review process conducted by UBC affiliated Research Ethics Boards (REBs), develop and enforce policies and procedures at the University in compliance with national and international guidelines, and educate researchers as to the importance of research ethics and ethics review.

<http://www.ors.ubc.ca/ethics/home>

Research & Trust Accounting

To ensure all sponsored research and specific purpose funds at UBC are administered in compliance with funding agency, university, and accounting policies. They also maintain financial records for these funds and submit periodical financial reports to sponsors. Together with ORS and UILO provide assistance to researchers and departmental administrators with respect to research project funding issues.

www.finance.ubc.ca/rta/index.cfm

University Industry Liaison Office (UILO)

UILO facilitates the exchange of knowledge between UBC, its affiliated hospitals, industry, and the community. They help form relationships between university and industry, and assist with technology transfer and material transfer agreements.

www.uilo.ubc.ca/



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Professional Development

Association of Administrative & Profession Staff (AAPS)

The AAPS provide annual funds to eligible UBC staff for professional development.

<http://www.hr.ubc.ca/learning-development/funding/>

Health, Safety and Environment (HSE)

HSE offers a variety of training programs for UBC staff including lab safety, first aid, fire safety and transport of dangerous goods courses.

<http://riskmanagement.ubc.ca/>

The MOST Program

The MOST Program offers workshops designed to develop knowledge and skills, and enhance self-understanding for UBC faculty and staff.

<http://www.hr.ubc.ca/learning-development/most-workshops/>

UBC Life Sciences Libraries

<http://www.library.ubc.ca/life/>

- **Biomedical Branch Library** at Vancouver General Hospital
Dean Giustini, Librarian
Medicine, Ophthalmology, Orthopaedics, Psychiatry, Radiology, Surgery
Phone: 604-875-4505 x 6-2392, Email: dean.giustini@ubc.ca
- **Eric Hamber Library** at Children's & Women's Health Centre of BC
Tricia Yu, Librarian (Monday-Thursday)
Medical Genetics, Obstetrics & Gynaecology, Paediatrics
Phone: 604-875-2154, Email: tricia.yu@ubc.ca
- **St. Paul's Hospital Library**
Barbara Saint, Librarian
Medicine
Phone: 604-682-2344 x62090, Email: barbara.saint@ubc.ca
- **Woodward Library** located on UBC Main Campus
Kathryn Hornby, Librarian
Anatomy, Anesthesiology, Dentistry, Family Practice, Immunology, Medicine, Ophthalmology, Orthopaedics, Pathology & Laboratory Medicine, Population and Public Health, Psychiatry, Radiology, Surgery
Phone: 604-822-5810, Email: kathy.hornby@ubc.ca

RESEARCH SUPPORT

The following is a list of programs that provide work study opportunities to university and college students. Students who apply to these programs are highly motivated students to work part-time or volunteer and often are looking for opportunities in research settings. As a research coordinator, manager or supervisor consider utilizing these programs to access additional support to your research program.

UBC Science Co-op (Life Sciences) – access to highly qualified and motivated undergraduate science students for 4, 8, 12 or 16 month work terms.

www.sciencecoop.ubc.ca/employers/why

UBC Work Study and Work Learn Program – provides UBC faculty and staff subsidies to support undergraduate students in work positions during the Winter (10 hrs/wk) and Summer (20 hrs/wk).

<http://www.students.ubc.ca/careers/faculty-staff/hire-a-student/>

UBC School of Library, Archival and Information Sciences – access to graduate students with expertise in archival work, records management, database design and search functionality, indexing and classification, research and analysis, web design and content development.

www.slais.ubc.ca/

UBC Faculty of Medicine Summer Student Research Program – funding for several months to UBC students completing a research project with a member of the Faculty of Medicine.

<http://www.med.ubc.ca/research/dfo/students/ssrp.htm>

SFU Co-op – access to undergraduate and graduate students from various programs.

www.sfu.ca/coop/employers/home

Langara College Library & Information Technology Program Contact: Carol Elder at 604-323-5862, email:

celder@langara.bc.ca

Emily Carr University of Art + Design – through the Career & Cooperative Education program, employers have access to art, design and media students. Contact: Shannon McKinnon at 604-844-3843.

BCIT Biotechnology students

www.co-op.bcit.ca

Humber College Clinical Research Graduate Certificate students

<http://www.humber.ca/program/clinical-research>

University of Western Ontario Clinical Trials Management students

<https://www.uwo.ca/cstudies/courses/postdegreeprograms/diploma/clinical/index.html>

CRPD PARTNERS

The following is a list of the CRPD partners currently aligned with the Clinical Research Professional Development Program.

Child & Family Research Institute

www.cfri.ca

www.cfri-training.ca (click on the **Training Programs** tab for the Clinical Research Coordinators webpage)

Providence Health Care Research Institute

www.providencehealthcare.org/research

<http://www.cheos.ubc.ca/> (under News & Events click on **Events**)

Vancouver Coastal Health Research Institute

www.vchri.ca (click on **Grants and Education** for upcoming workshops)

Fraser Health Authority

<http://research.fraserhealth.ca> (click on **Clinical Trials** and **Education** for further information)

Office of Research Ethics, UBC

<http://www.ors.ubc.ca/ethics/>



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VCH RESEARCH INSTITUTE SERVICES

You can also visit www.vchri.ca. There are several relevant tabs to explore: Clinical Research; Clinical Research Unit; and Grants & Education.

VCHRI Research Education Program

The REP offers a variety of education throughout the year. All workshops can be found at: <http://www.vchri.ca/s/Workshops.asp>.

Contact: Kerri Abramson, Coordinator, Research Education, kerri.abramson@vch.ca

VCHRI Office of Clinical Trials Administration

The principal responsibilities of the VCHRI, Office of Clinical Trials Administration, include, but are not limited to:

- Central point-of-contact for clinical research processes at Vancouver Coastal Health, including the Vancouver Coastal Health Operational Approval Process (i.e., Request for Approval to Conduct Research at Vancouver Coastal Health form);
- Liaison to departmental research administrators and clinical service departments impacted by clinical research at Vancouver Coastal Health;
- Liaison to clinical trial sponsors conducting trials within Vancouver Coastal Health, and bringing investigators and clinical trial sponsors together in an effort to promote the growth of clinical research at Vancouver Coastal Health.
- Tracking of research activities;
- Negotiation of, and management of, agreements for industry initiated clinical trials (including, clinical trial agreements and amendments, confidentiality agreements, service agreements and sub-contracts).
- Administration of clinical trial funds;
- Assistance with research advertisement and subject recruitment (internally, through email list-serves and website);
- Providing potential research subjects with up to date information about ongoing research studies at Vancouver Coastal Health via the VCHRI website;
- Preparation of bi-weekly newsletter for research managers/coordinators/assistants.

All VCHRI forms and guidelines are posted at: <http://www.vchri.ca/s/FormsLogos.asp>

Contact:

Stephania Manusha, Regional Manager, Clinical Trials Administration stephania.manusha@vch.ca

Wylo Kayle, Assistant, Clinical Trials Administration wylo.kayle@vch.ca



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VCHRI Clinical Research Unit

The VCHRI Clinical Research Unit (CRU) assists investigators to conduct biomedical or health-related research in humans that follows a pre-defined protocol. Trials can be industry or grant funded or investigator initiated. CRU clinical trial services are available to all VCH/UBC investigators, and we welcome new and occasional investigators who may need assistance in study planning and implementation. CRU also assists with ethics applications and regulatory documents. Further information about the CRU and a request for services form can be found at <http://www.vchri.ca/s/CRU.asp>

The Unit is located on the 4th floor of the Gordon & Leslie Diamond Health Care Centre at 2775 Laurel Street, Vancouver.

Contact: Connie Feschuk, Manager, connie.feschuk@vch.ca

VCHRI Grants Development

The VCHRI Grants Development Advisor assists investigators with the development of competitive applications for external grants and awards; works with VCHRI investigators to effectively articulate research ideas; conducts planning sessions - with individuals or teams - to develop research plans and proposals; critically reviews grant applications for peer-reviewed, external funding agencies; operating, infrastructure, and salary awards are all eligible; and also develops and conducts grant-crafting workshops.

Contact: Dr. Tamara English, Grants Development Advisor, tamara.english@vch.ca

VCHRI Communications

VCHRI Communications works in conjunction with the Communications and Public Affairs dept of Vancouver Coastal Health and UBC Public Affairs/Faculty of Medicine, as well as other partners as required.

VCHRI Communications works to support the work of researchers at Vancouver Coastal Health, and communicate their stories to health stakeholders, including Ministry of Health, media, public, patients, donors, and VCH staff and leadership. VCHRI Communications also manages issues that could impact reputation, and supports research programs in terms of publications, events, developing key messaging and a host of other communications collateral and needs.

Contact: Lisa Carver, Regional Communications Leader, lisa.carver@vch.ca

UBC Office of Research Services at VCHRI

The Office of Research Services at VCHRI assists VCH investigators with all aspects of research grant administration. We provide UBC & VCH institutional signatures on grant applications, research agreements (non-industry sponsors only) and award acknowledgements. In addition, we establish UBC & VCH research accounts; handle queries regarding the financial administration of UBC & VCH research accounts; provide information on granting agency application procedures & policies; register VCH Clinical Trials on www.clinicaltrials.gov and provide information regarding UBC & VCH research statistics.

Contact: Sameera Wazir, Research Manager, sameera.wazir@ors.ubc.ca

Susan O'Neil, Assistant Manager, Research Administration, susan.oneil@ors.ubc.ca



FURTHER VCH EDUCATION RESOURCES

A variety of resources are available to those who conduct research at any VCH site.

VCH Information Privacy Office

As a public body, Vancouver Coastal Health Authority (VCH) must comply with the BC *Freedom of Information and Protection of Privacy Act* (FIPPA). This means VCH must protect the personal information of our staff, clients, patients and residents. The Information Privacy Office (IPO), as part of Legal Services, provides privacy support services. These services include overseeing privacy practices within VCH and its e-health systems, promoting good privacy practices and managing compliance programs.

VCH Intranet IPO: http://vchconnect.vch.ca/programs_services/information_privacy_office/page_16164.htm

Contact: privacy@vch.ca

VCH Learning & Development

VCH Learning & Development's goal is to provide outstanding educational resources and development opportunities for all Vancouver Coastal Health staff.

Further information on VCH intranet: http://vhnet/ld/page_24408.htm

UBC Libraries

The UBC Libraries offer specific resources available for VCH Staff:

<http://toby.library.ubc.ca/resources/hospitalresources.cfm>

To view the UBC Life Sciences Library workshops go to: www.library.ubc.ca/life/workshops/registration.html

Electronic Health Library of BC (e-HLBC)

A collection of databases relating to the health sciences. Licenced for students and health professionals throughout the province of British Columbia. The vision of the e-HLbc is to provide the entire British Columbia academic and health care community with province-wide, consistent, high quality, cost-effective, equitable, and easily accessible health library resources that will support and improve practice, education, and research. Health care professionals, students, teachers and researchers of member organizations have unrestricted access to the e-HLbc resources. Member organizations include all post-secondary institutions providing health education, the Ministry of Health, the Ministry of Children and Family Development, all Health Authorities, and the BC College of Physicians and Surgeons.

<http://toby.library.ubc.ca/resources/infopage.cfm?id=1127>

VCH News and VCH Calendar

VCH News is your source for news and events happening locally and across Vancouver Coastal Health. It is also where you can get the word out about your news and events. News stories and events are posted here the same day they are submitted and packaged up weekly into three local editions, which are delivered every Thursday. http://vhnet/programs_services/vchnews/page_42967.htm

The VCH Calendar lists events happening across VCH and in each Health Service Delivery Area (HSDA). Events are colour coded according to location. <http://vchconnect.vch.ca/vchevents/calendar.asp>



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