

# Clinical Trial Management System (CTMS)

## at the Vancouver Coastal Health Research Institute

CTMS is a management platform designed to **streamline the administrative process of clinical trials**. The platform integrates all clinical trial activities into one centralized place, allowing research teams to easily access, monitor and track data. CTMS is compliant with regulatory requirements for Health Canada and the FDA.

**Real-time**  
clinical trial  
management

**Free access**  
to all VCHRI  
investigators

**Knowledge sharing**  
across the health  
authority



### Security and Privacy

Store clinical trial data on the CTMS platform that has passed security and privacy assessment both provincially and at Vancouver Coastal Health



### Simplified Administrative Process

Monitor all operational activities in real time to reduce duplication of work and improve workflow between team members via version control and eSignature



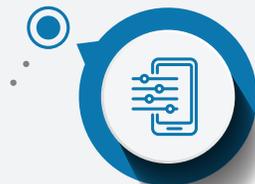
### Improved Financial Management

Build budgets with visual templates. Create and reconcile payments using a secure invoicing system



### Real-Time Insight into Operations

Assess study-related information and track operational activities throughout a clinical trial



### Remote Monitoring Capabilities

Access electronic regulatory documents online and allow sponsors the ability to review, track and issue queries

**On-site support and training** are available for research teams at VCHRI. For more information, contact Andy Kim, Clinical Research Systems and Process Improvement Specialist, at [andy.kim@vch.ca](mailto:andy.kim@vch.ca).

# RealTime CTMS

## Key Features at a Glance

The Clinical Trial Management System (CTMS) offers numerous features to help research teams easily track and manage multiple studies in one centralized place.



### Reports (RinSITES)

Create customized reports to capture site performance, including subject information, recruitment, enrollment and overall study performance



### eDocs

Validated, FDA 21 CFR Part 11 compliant electronic document management system offering bulk signature for quick access



### My Tasks

A condensed view of pending and required actions that are outstanding for all studies assigned to a user



### Calendar

Schedule research-related activities, such as subject events, site initiation visits, monitoring visits, exam room bookings and private events



### Training (RealTime University)

Access to video tutorials and comprehensive manuals covering all sections of the RealTime ecosystem



### Accounting

Post payments, track invoices, manage expenses and stipends and other accounting functions

Additional features are available for research teams at the Vancouver Coastal Health Research Institute:

- RText** provides SMS text messaging to research subjects and site staff for various types of notifications.
- SitePay** utilizes instant issue compensation cards by Mastercard® and VISA® for quick, easy and secure stipend payments to research subjects.

For more information, contact Andy Kim, Clinical Research Systems and Process Improvement Specialist, at [andy.kim@vch.ca](mailto:andy.kim@vch.ca).